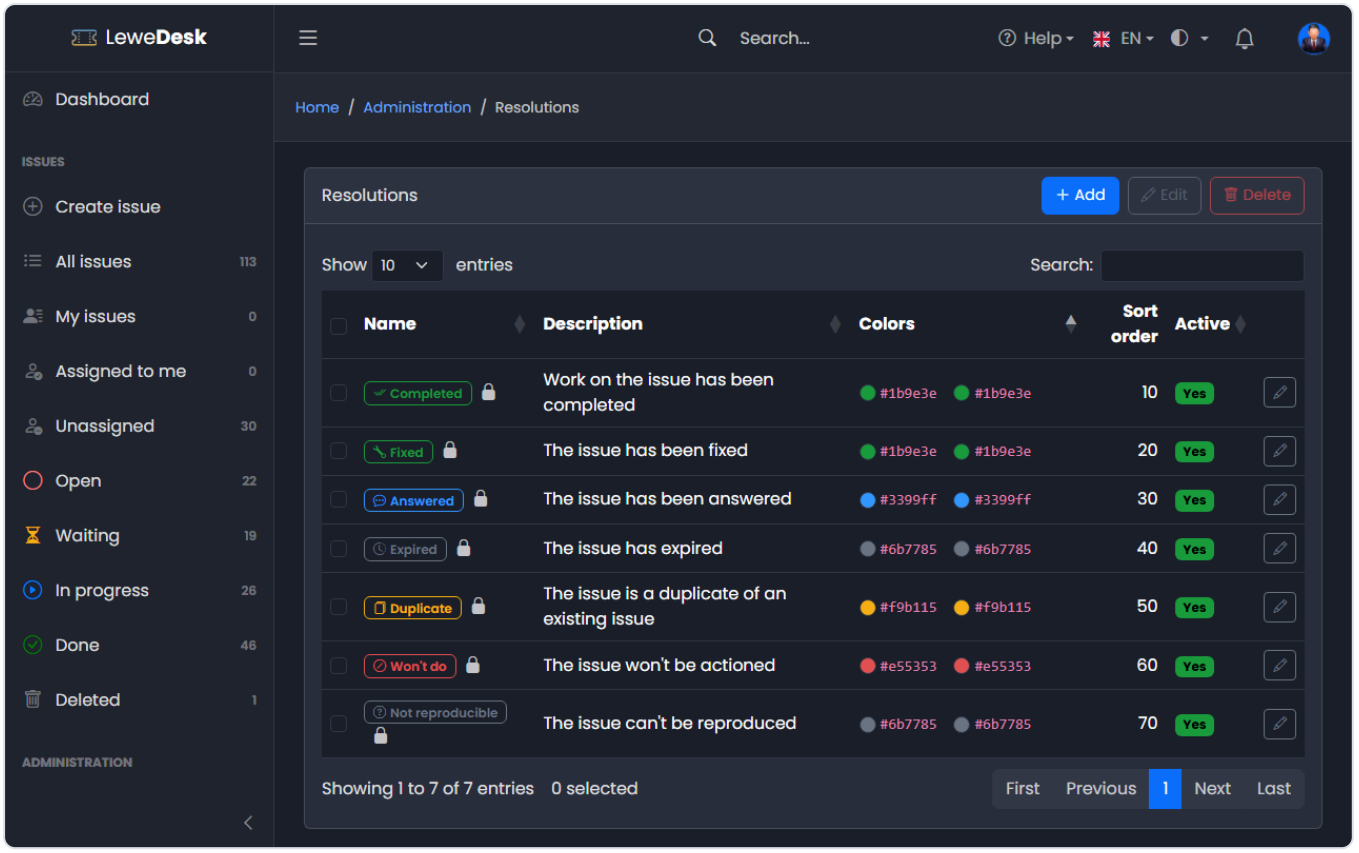
Resolutions



A resolution says why an issue is done. It is empty until the issue is resolved and mandatory once the status is in the category *Done* (the **Resolve** action and the Edit page ask for it). Requires the permission `manage_resolutions`.

System resolutions

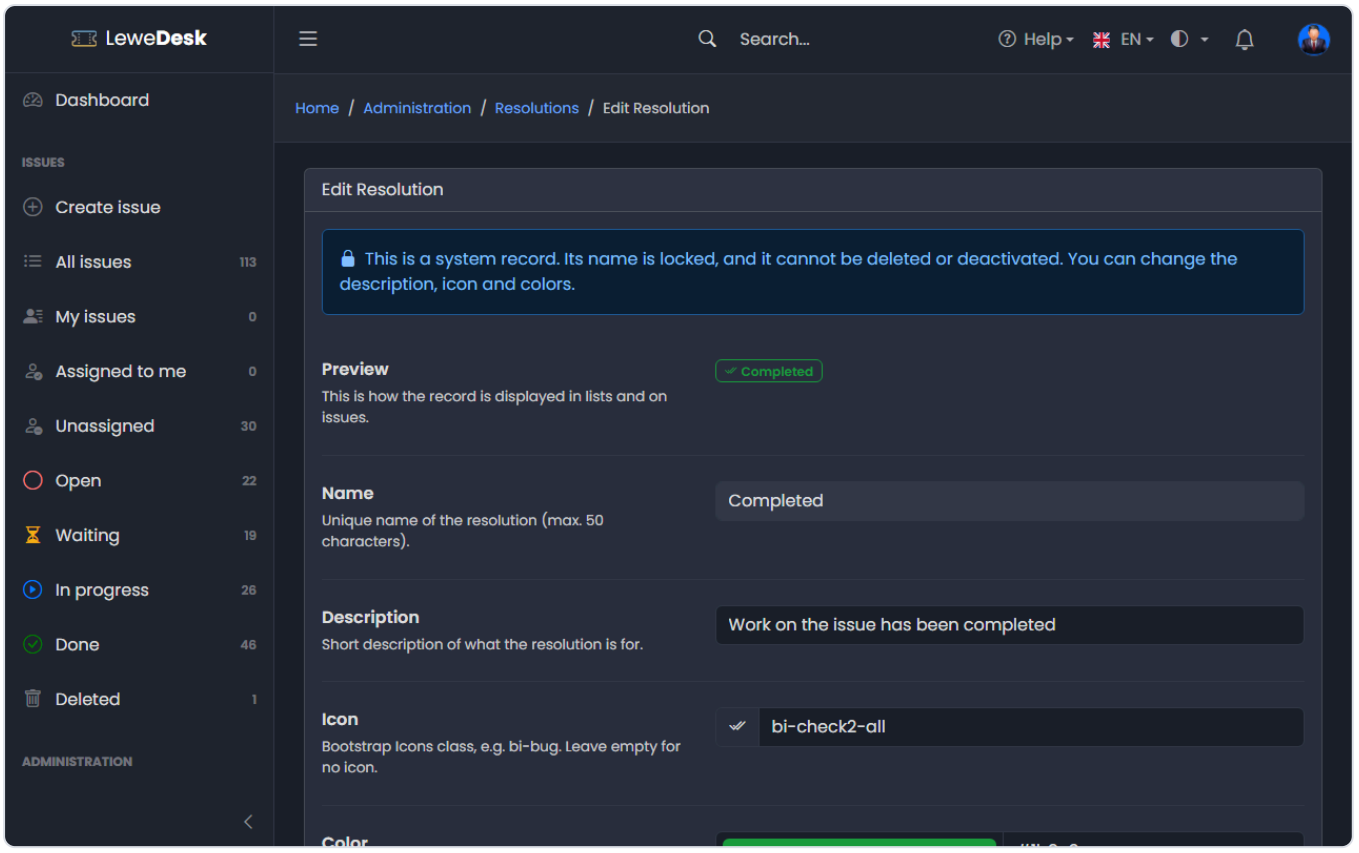
Name	Description
Completed	Work on the issue has been completed
Fixed	The issue has been fixed
Answered	The issue has been answered
Expired	The issue has expired
Duplicate	The issue is a duplicate of an existing issue
Won't do	The issue won't be actioned
Not reproducible	The issue can't be reproduced

> *Duplicate* does not require a reference to another issue. Mention the original issue key (for example `LD-12`) in a comment. It is linked automatically.

Buttons

Button	Function
Add	Opens the form to create a new resolution
Edit	Opens the Edit page for the selected resolution
Delete	Deletes the selected resolutions. System resolutions cannot be deleted. If issues use it, you select a replacement.

Add and Edit Resolution



See common fields.

Last updated: 2026-11-05 11:38