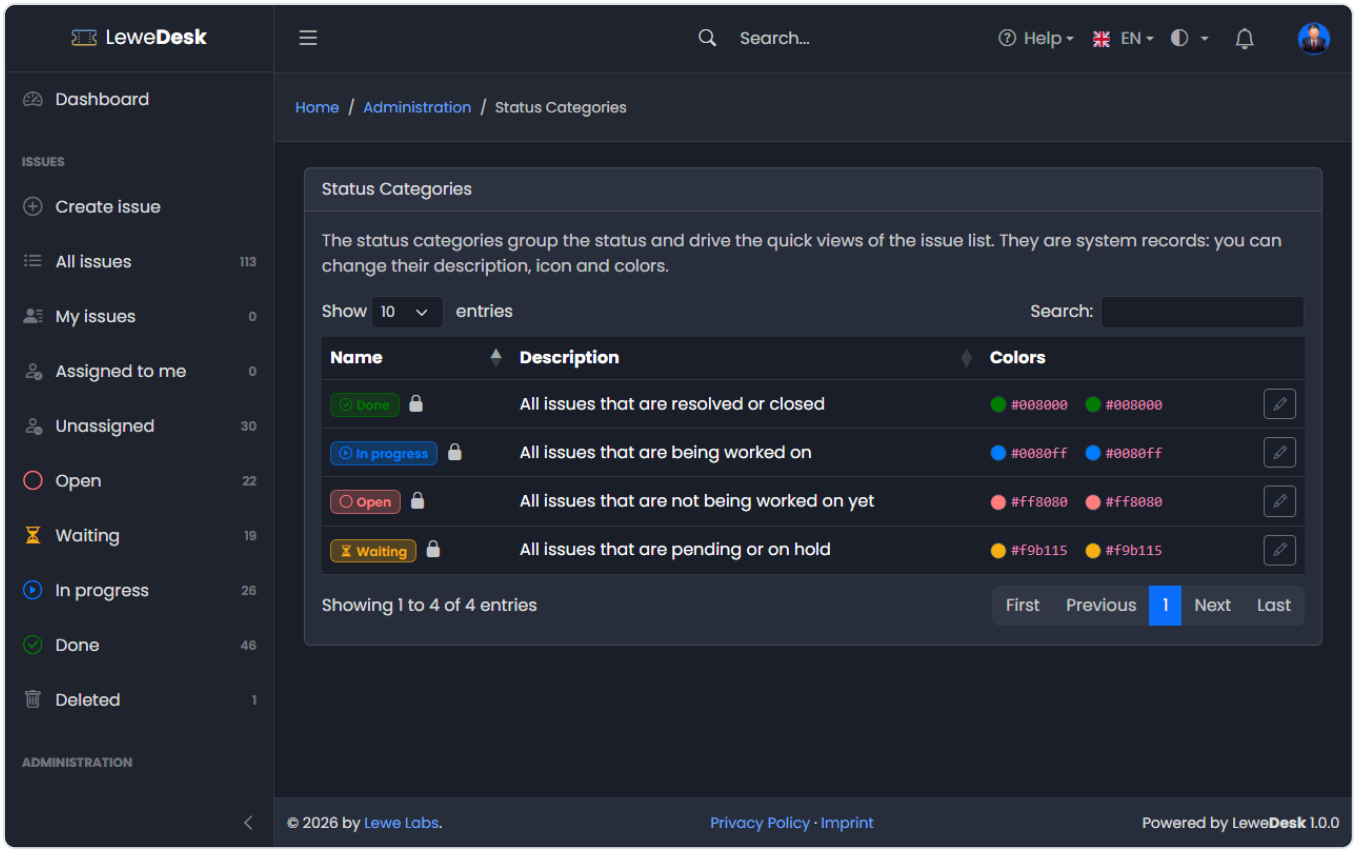
Status Categories



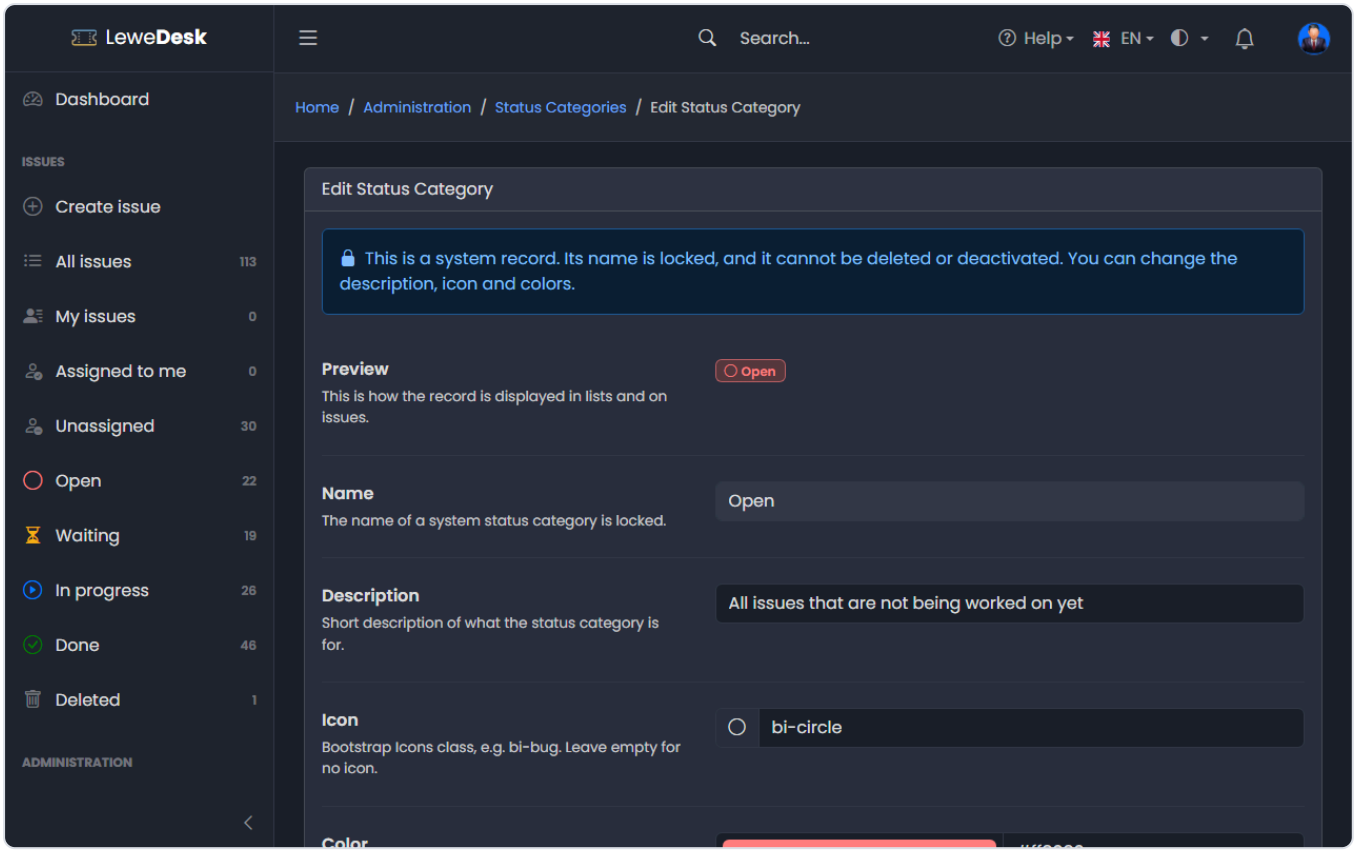
Status categories group the status. They drive the quick views in the sidebar (*Open*, *Waiting*, *In progress*, *Done*), the dashboard charts and the rule that an issue needs a resolution once it reaches the category *Done*. Requires the permission `manage_status_categories`.

System status categories

Name	Description
Open	All issues that are not being worked on yet
Waiting	All issues that are pending or on hold
In progress	All issues that are being worked on
Done	All issues that are resolved or closed

The status categories are system records. You cannot add or delete them and their name is locked. You can change description, icon and colors.

Edit Status Category



Field	Description
Description	What the category is for
Icon	Bootstrap Icons class
Color	Color of the icon and the text
Background color	Background color

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